Client Needs Assessment

Getting an objective, expert opinion about your present and future requirements

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EMF Inc.

Overview

A Needs Assessment consists of an interview, an inspection of existing equipment and information systems, and an assessment of both short- and long-term systems requirements.

Features and Benefits

• Objective evaluation of your requirements by someone who is not in the business of selling hardware or software.
• Assessment takes into account your present and future needs, and present and future technology.
• Written report is presented at the conclusion of our assessment.

What is Covered

Network Needs Assessment determines:
• Most appropriate information system technology and architecture - central processor versus local area network.
• Appropriate operating system (Unix, NetWare, LAN Manager, Lantastic).
• Revision and license requirements.
• Appropriate hardware technology - trade-off speed vs. cost of processor, disk drive type.
• System storage capacity and expandability.
• Back-up media and system fault-tolerance requirements.
• Viability and cost of using existing PC equipment or terminals for workstations.
• Cabling, electrical and environmental concerns.
• Need for battery back-up devices.
• System administration issues.
• Printer and other peripheral requirements.
• Additional software needs and plans.
• Wide area connectivity issues - dial up, direct, security issues.

Options

Choose from several levels of needs assessment from an overview and general exploration of direction to a detailed long-term plan. Specific options include:
• Short Project Review
• Detailed Project Review
• Comprehensive Systems Review.

Pricing

Depends on the depth of the assessment, which in turn depends on your situation ◆